



ABOUT WFMD



CURRENT FM TRENDS



WORLD FM DAY 2023



Organised by
Malaysian Association of
Facility Management



ADVANCING FM PRACTICES

MAFM UPDATES

LOCAL FM ISSUES

Welcome to World FM Day 2023



WORLDFM**DAY**

Making a Real Difference

10 MAY 2023

A Global FM™ initiative



World Facilities Management Day is observed annually on Wednesday of the second full week of May and this year, it falls on May 10. It's to celebrate the contributions of individuals working in facilities management, ensuring the safety and comfort of an environment

World FM Day is an initiative of Global FM

The purpose of the Task Group is to prepare, plan and execute the activities to engage all GFM Members in the World FM Day (WFMD) celebrations.

The foundation of WFMD is to enable FMers to;

- Celebrate their successes,
- Showcase what they do in, and for, their respective organisations, clients and wider stakeholder groups,
- Recognise FMers efforts, outcomes and outputs amongst the stakeholder groups,
- Provide the opportunity and platform for FM to 'promote' the often 'invisible' FM efforts that are not necessarily recognised.

The date of WFMD is the second Wednesday of May each year. The reason for adopting this date is that following extensive research, it was identified that this week is clear of most international public and religious holidays. While the date selected reflects the Wednesday, it has become practice to encourage recognition of WFMD on any day or period during that week, however the main 'messaging' occurs on the Wednesday.

The recognition of World FM Day has become celebrated more increasingly as each year passes.



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MAFM Factsheet



Official Name ☐ **Malaysian Association of Facility Management (MAFM)**

Incorporated ☐ **25th January 2005**

Registration Number ☐ **PPM-007-14-27012005**

Ordinary Membership ☐ **68 voting members**

Corporate Membership ☐ **42 corporate members (24 Companies)**

Associate Membership ☐ **5 non-voting members**

Student Membership ☐ **3 non-voting members**

Total Membership ☐ **118 members**

Affiliation ☐ **Malaysian Service Provider Confederation (MSPC) & Malaysian Asset and Project Management Association**

Registered Office ☐ **1-23-5, Menara Bangkok Bank, Berjaya Central Park, 50450 Kuala Lumpur**



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MAFM Vision & Mission



OUR VISION

To be an international centre of reference for Facility Management excellence



OUR MISSION

To raise awareness, promote standards and cultivate professionalism for Facility Management industry.



OUR OBJECTIVES

1. Strengthen Facilities Management industry in Malaysia
2. Promote development of knowledge and best practices
3. Foster economic growth through professionalism



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Main Committee 2023-2025



President

Y.Bhg. Dato' Sri Haji Zohari bin Haji Akob
Chairman, KFM Group Sdn Bhd

Deputy President

Mohammad Shahrizal bin Mohammad Idris
Director, Global Facilities Management Sdn Bhd

Vice President 1

Ts. Mohd Mazhar Marzuki
Director, Avancer FM Services Sdn Bhd

Vice President 2

Sr Dr. Sarajul Fikri Mohamed
Associate Professor, University Technology Malaysia

Secretary

Tamilwanan a/I Palaniappan
Malaysian Association of Facility Management

Deputy Secretary

Dr. Saharani bin Jaafar
Director, SRS Knowledge Fusion Sdn Bhd

Treasurer

Mohd Farihan bin Mohamad Rani
Managing Director, Trans Mobile Solutions Sdn Bhd

MANAGEMENT
MALAYSIAN ASSOCIATION OF
FACILITY MANAGEMENT

12th ANNUAL GENERAL MEETING

09 March 2019

Hall 10, Putrajaya International Convention Centre (PICC)
Precinct 5, Wilayah Persekutuan Putrajaya



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Mohd Farihan bin Mohamad Rani
Managing Director, Trans Mobile Solutions Sdn Bhd



Key Milestones – 18 years Journey of MAFM



- Formation of Malaysia Association of Facility Management (MAFM), initial registered office based at UTHM, Batu Pahat, Johor

- Participated as committee members in NAFAM 2009, presented papers and conducted workshops on behalf of JKR

- Published AFM Handbook
- Collaborated with CIDB on International Seminar on Asset and FM

- Appointed as Council Member is the Malaysian Service Provider Confederation
- Organised the 1st Facility Management Asia Conference (FMAC)



2005

2009

2011

2014

2007

2010

2013

2015



First appearance in National Asset and Facilities Management (NAFAM) Convention 2007

- Presented 1st International FM paper @ Universitas Bung Hatta, Padang, Indonesia

- Assisted MATRADE in FM Expo at Kingdom of Saudi Arabia
- Appointed as Committee Member in the development of International Standard by Department of Standard Malaysia

- Advisory panel on Diploma and Degree for FM Course (Politeknik Shah Alam, Shah Alam)

Key Milestones – 18 years Journey of MAFM

- Appointed as Chairman of TC267 / Facilities Management ISO 41000 standard development by DSM
- Organised the 2nd FMAC in Kuala Lumpur
- Development of FM training module for CIDB
- Appointed by JKR as the Organising committee of 2nd NAFAM Convention
- ISO 41001:2018 was published internationally
- 13th MAFM AGM held virtually for the first time
- Launch of Facilities Management Masters Program in collaboration with UTMSPACE
- Organized the 3rd Facilities Management Asia Conference in Kota Kinabalu, Sabah
- 1st Cohort of Master's Program graduated



2016

2018

2020

2022

2017

2019

2021

2023



CONSTRUCTION INDUSTRY DEVELOPMENT BOARD MALAYSIA
Facilities Management Training Module - Level 5

FACILITIES
MANAGEMENT - L5
LP01 - Introduction to
Facilities Management

Appointed as Technical Advisor to CIDB for the establishment of FM contractor's registration requirement

- Development of Facilities Management Manager and Facilities Management Executive Accreditation Training Module in collaboration with CIDB
- Memorandum of Understanding signed with Malaysian Asset and Project Management Association

- Organised the 1st Asset and Facilities Management Asia (AFMC) Conference in collaboration with MAPMA



- 1st Updated MAFM Logo used during Annual General Meeting 2023





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What Are the New Trends in Facilities Management – Key Takeaways

What Is the Outlook for Facilities Management in 2023?

Trend 1: ESG Reporting and Sustainability

Trend 2: Harnessing IoT Technology, Connected Devices, and Collecting Cloud-based Data

Trend 3: Moving Towards Preventive and Predictive Maintenance

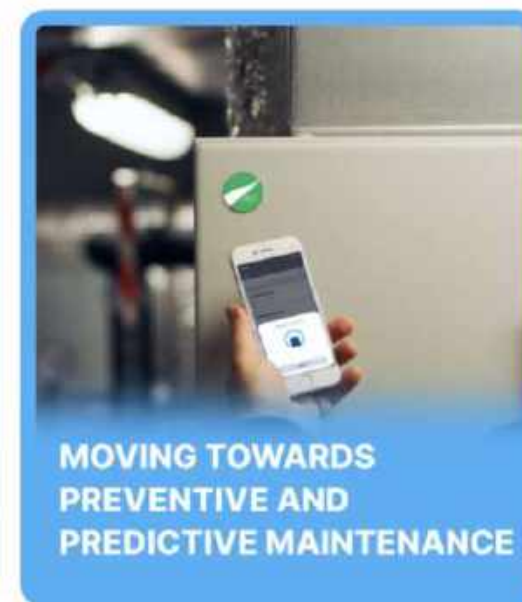
Trend 4: Focus on Employee Health and Wellness

Trend 5: Focus on Energy Savings as a Cost-Reduction Measure

Trend 6: Mobile-first Building Operations

Trends in Facilities Management in 2023 – Summary

6 FACILITIES MANAGEMENT TRENDS:



FUTURE TRENDS IN THE MALAYSIAN FM INDUSTRY



Economic Growth in FM

CAGR of 5.0% between 2021-2028.



User Focus Services

Customisable services and solutions



Collaboration

Long term partnership in client-supplier relationship



Smart Workplace

Connected workspace that is both energy-efficient and comfortable



Technological Development

Allow data-driven decision & efficient resources



Sustainable Building Practices

Sustainable equipment and solutions that reduce carbon footprint



Service Innovation and Technology Adoption

Service innovation, new value propositions, and better business models.



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FM Evolution in the Malaysian Market

1980

Service Bundling

- Multiple trades rendered as a service



2000

Total Facilities Management

- Energy Performance Contracting
- IT Services
- PPP/PFI



2020

Complete Workplace Management

- Managing Intelligent Buildings
- Workplace Change Management
- Sustainable Workspace
- Environmental Performance

1990

Service Integration

- Contract Management
- Hard/Soft FM Outsourcing
- FM Automation



2010

Service Integration

- Value Driven Design
- Regional/Global Contracts
- Waste Management
- Business Process Outsourcing



Issues & Challenges

The following critical issues were raised by FM Industry proponents during the National Asset and Facility Management Convention 2018 (organised by JKR) and recent reports in the local media.

Issues	MAFM Recommendations
Standard Practice	To adopt ISO 41000 for Facilities Management as the standard reference for FM practice in Malaysia.
Competency Gap in Public Sectors	FM qualified personnel in present Government agencies are not well equipped with 'know-how' experience to implement policies & guidelines. Continuous training and education programme is needed.
Government Procurement Policy, Procedure & Process	Existing procurement is not effective in bringing value for money to the agencies in relation to service delivery quality. Need to adopt lifecycle costing approach in preparing asset and facility management budget.
Industry Development Programme	CIDB's role in developing the industry is limited. MAFM can assist CIDB or any other relevant agencies to develop the competency framework with the presence of SMEs in the private sectors.
Unhealthy Bidding in the Public Sector Open Tender	Current system is not effective in controlling fair and free competition in the commercial market. MAFM can provide input for improvement.



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The Autonomous Building of the Future by Siemens





Malaysian Association of
Facility Management

www.mafm.com.my

MAFM 2023 Initiatives

- Implementation of our revamped Portal
- Publishing of articles via our revamped Portal
- Organizing our 16th AGM before 31 Mar 2023
- Organizing an event during the World FM Day
- Organizing and endorsing seminars for the benefit of our members
- Continue our engagements with Ministry of Works, CIDB and other government agencies in pursuit of enhancing the facilities management industry
- Publishing of a trade directory of FM services via our revamped Portal
- Review MAFM's Roadmap for Year 2023 – 2030
- Organizing the 4th Facilities Management Asia Conference in conjunction with ICW 2023.
- Introduction of a Facilities Management Book of Knowledge
- Explore the publication of Facilities Management Benchmarks for Malaysia

Thank you for your kind attention