



The Importance of Having Information Systems as Control Mechanism in Delivering Services



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Pengarah
JKR Wilayah Persekutuan
Putrajaya



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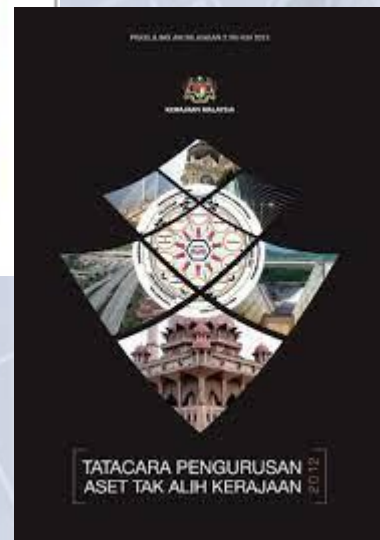
OVERVIEW OF FACILITY MANAGEMENT IN THE PUBLIC SECTOR



DPA
Explaining the Direction, Principles and Strategies of the Government in the Management of Government Assets



MPAM
Guidance In Government Agencies To Implement The Total Asset Management



TPATA
Document on the Management Method of Fixed Assets Phase of Operation and Disposal

Principles and Strategies of the Government Asset Management



DIAGRAM 1
FMAC2022

Principles Of Total Asset Management

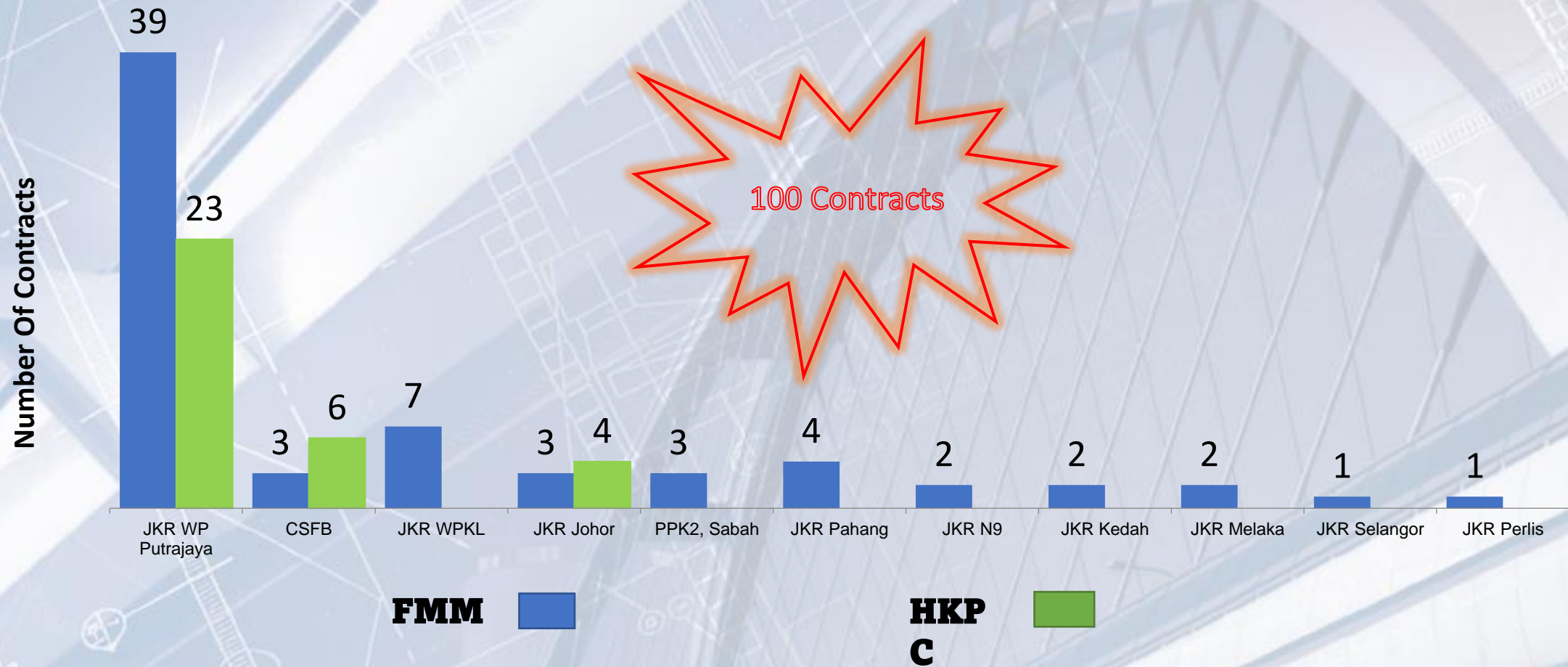


DIAGRAM 2



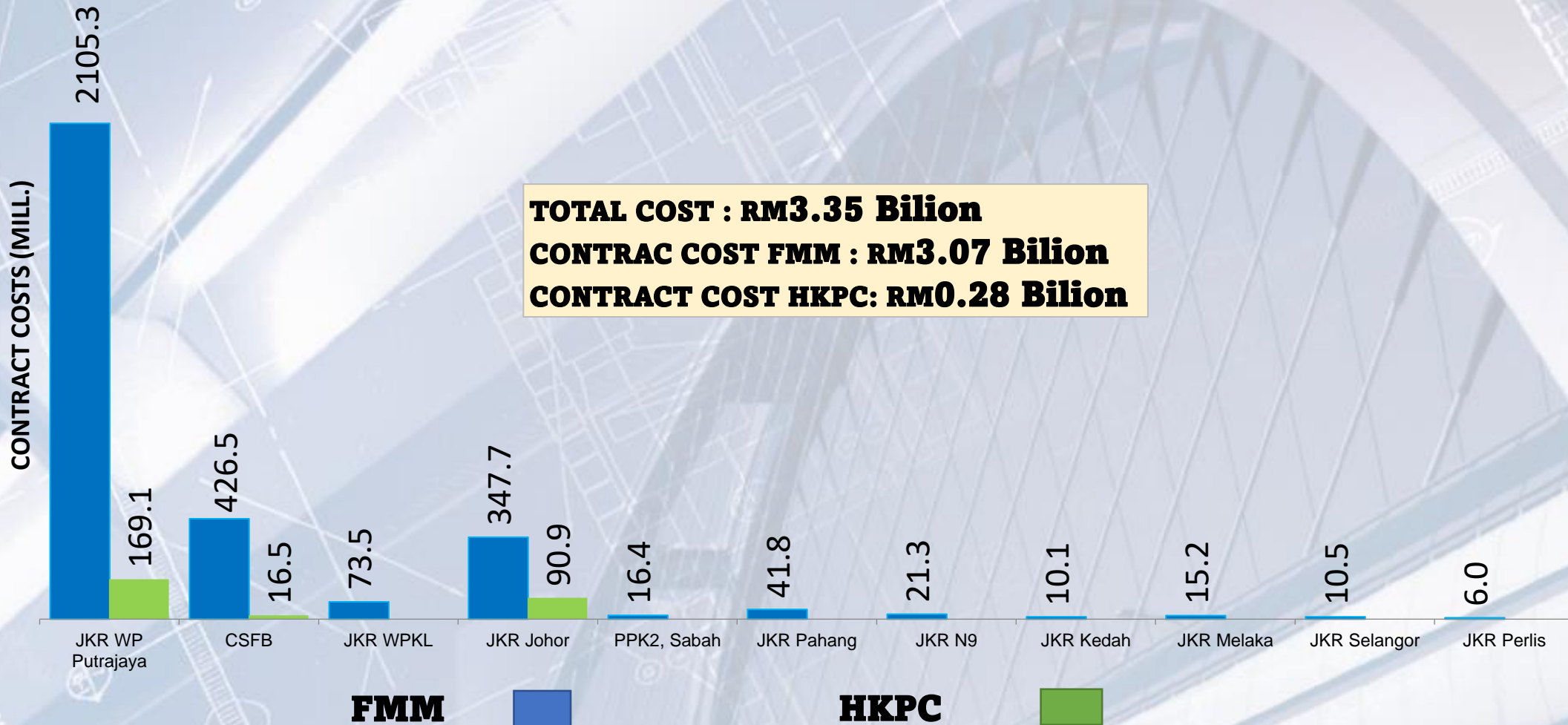
FACILITY MANAGEMENT CHALLENGES IN PUBLIC WORKS DEPARTMENT

PWD FM CONTRACTS



GRAPH 1

PWD FM CONTRACT COSTS



GRAPH 2

FMAC2022

80%



**CUSTOMER
SATISFACTION SURVEY
(CSS)**

100%

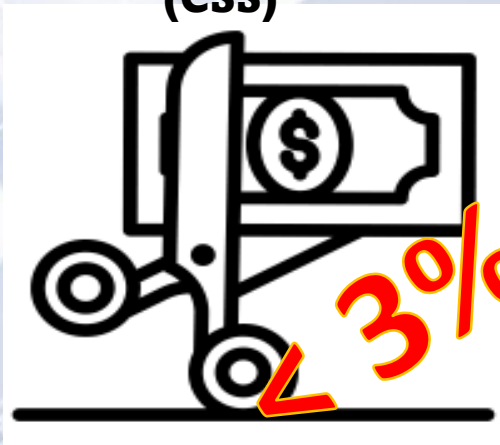


WORK ORDER CLOSED

135kWh



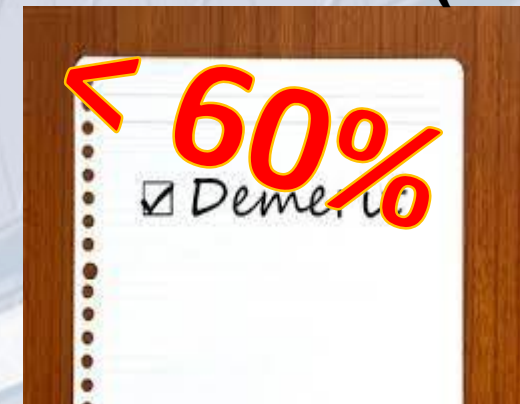
**BUILDING ENERGY INDEX
(BEI)**



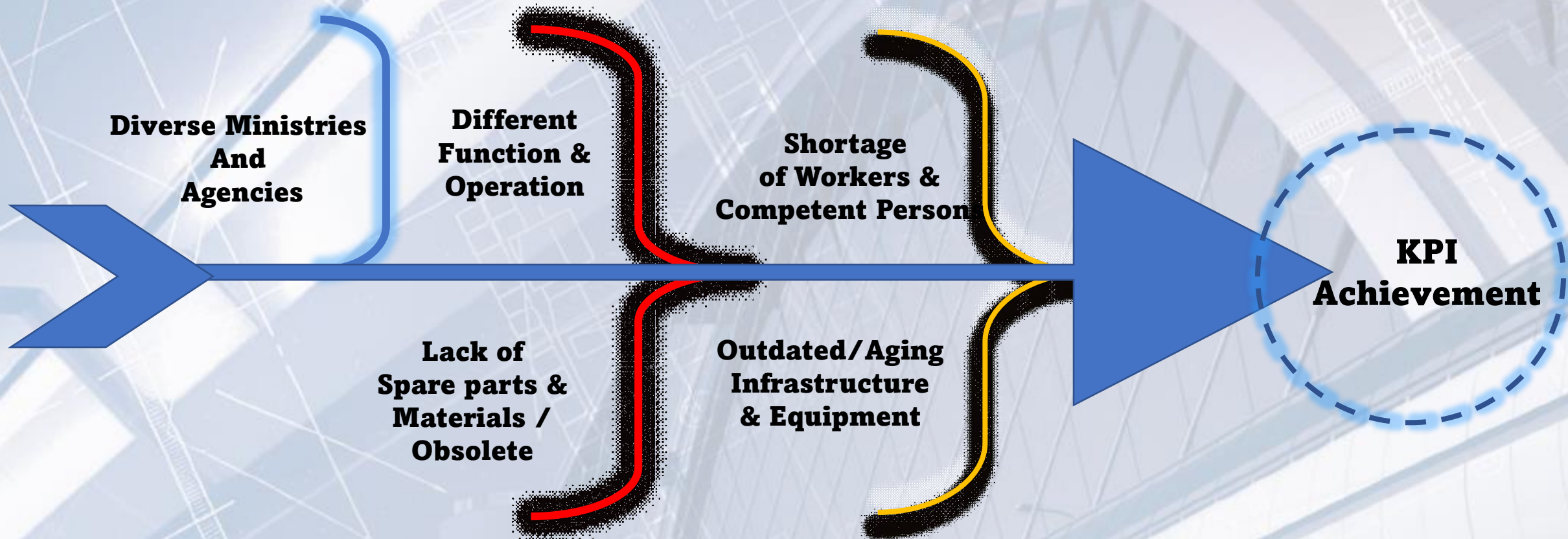
**ASCERTAINED
PERFORMANCE DEDUCTION
(APD)**



DEMERIT POINT (DP)



PROBLEM ANALYSIS





STRATEGY & SOLUTION



DIAGRAM 3

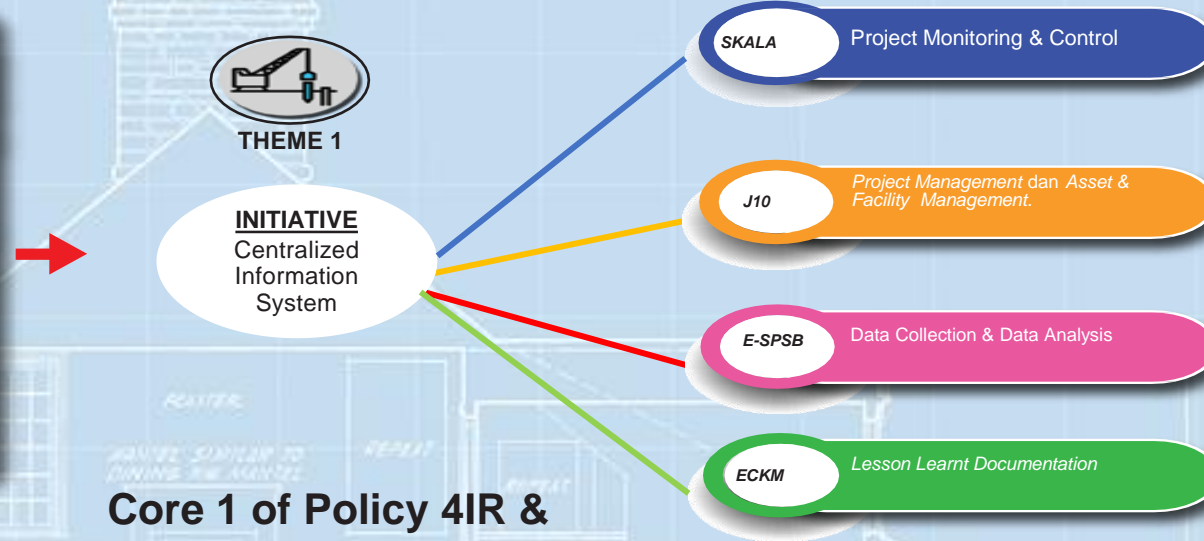
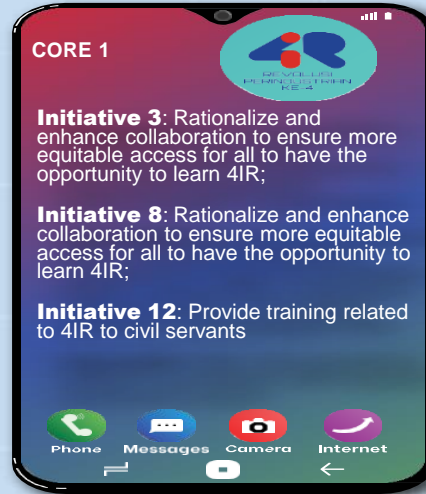
The government initiative is in line with the United Nations Sustainable Development Goals (SDGs) **Ninth Goal, namely Industry, Innovation and Infrastructure**

Improve the quality of the Government's service delivery system to the people in achieving the Vision of Shared Prosperity in 2030

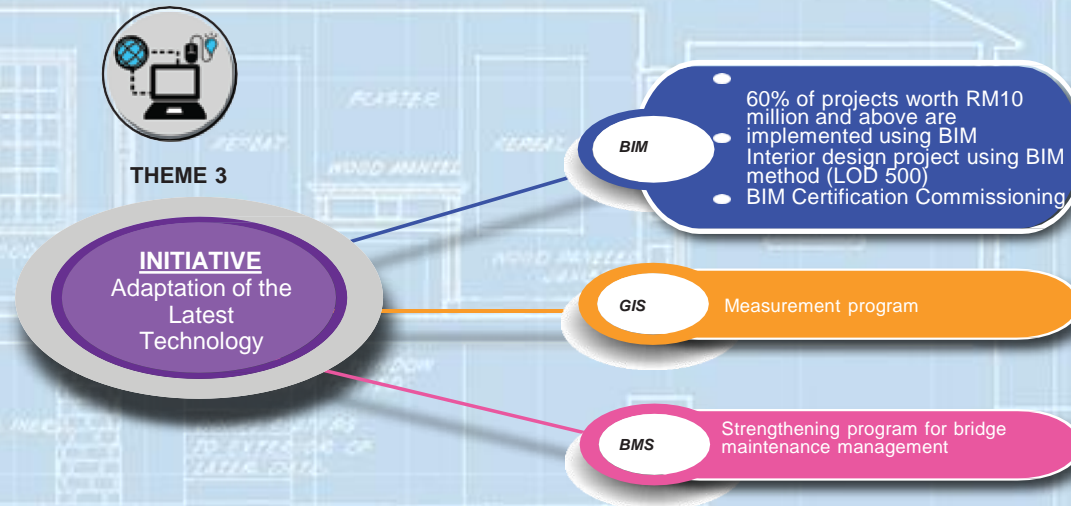
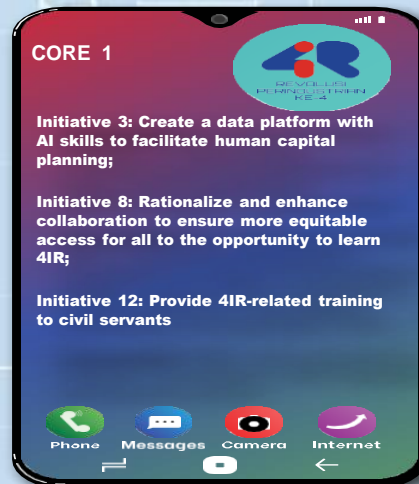


Government Strategy in Industrial Revolution - RMK-12

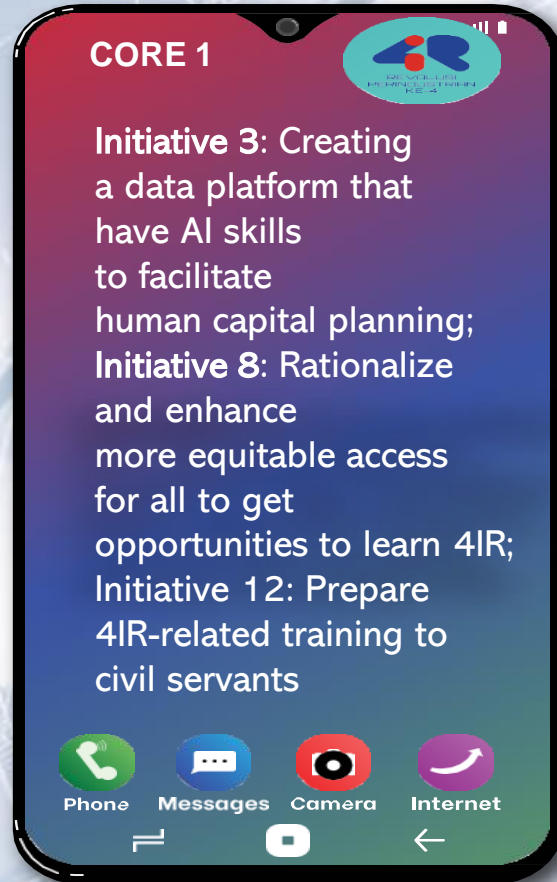
Core 1 of Policy 4IR & Theme 1 The excellence Total Asset Management PS/PB JKR 2021-2025



Core 1 of Policy 4IR & Theme 3 Center of Excellence PS/PB JKR 2021-2025



Core 1 of Policy 4IR & Theme 4 Driving Sustainability PS/PB JKR 2021-2025



PWD Strategy in Industrial Revolution - RMK-12

Core 4 of Policy 4IR with Theme 5 Innovative Organization PS/PB JKR 2021-2025



- Initiative 30 : Prioritizing public sector R&D and R&I to technological innovation.
- Initiative 31: Driving adoption
- 4IR technology more widely in government services by using the National Digital Identity as a catalyst.
- Initiative 32: Creating a Laboratory
- Practice Testing to drive 4IR innovation
-



THEME 5

Initiative: Innovation Empowerment & Technology Use

- Number of innovations produced
- Number of latest technological innovations certified for use
- The number of innovative products entering the commercialization phase

Initiative: Strengthening Governance of Research/ Innovation

- Outcome of Innovation Competency Model development
- Innovation Competency Model culture program/roadshow
- Number of Intellectual Property registered
- JKR Research and Development Competency Model Development

PWD Strategy in Industrial Revolution - RMK-12

FMAC2022





CONCLUSION

JKR is directly involved in two (2) Main Cores of the National 4IR Policy, which are: Core 1 - Preparing the people with knowledge and skill sets related to 4IR, and Core 4 - Accelerating innovation and adoption of 4IR technology

All agencies need to implement service transformation in the improvement of Operations with the latest technological modernization and always proactive and innovative in delivering services

Empowering staff efficiency & competency using technology should be practised in all agencies and companies. Organizations need to have strategies and action plans that involve staff competencies so that the 4IR Policy can be implemented and achieved fully.



SEKIAN, TERIMA KASIH

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